

# LOWEST RATE GUARANTEE

## Terms & Conditions:

- Applicable to reservations made on our official website (with a ref. number)
- Offers must have the same conditions: hotel, dates, amount of nights, room type, board basis, guests, rate type, payment and cancellation conditions, and currency.
- The difference in price must be at least 5 €
- Applicable on the flexible rate
- In case of a semi-flexible rate and once the deposit has been paid, the discount will be made on the remaining 50% or 30% payable
- Online applicable to public online rates
- Not applicable to offline prices (touroperators/travel agents)
- Not applicable to corporate rates
- Not applicable to discounted websites, promotional codes, vouchers...
- Not applicable to package rates
- Not applicable to rates from websites with errors or technical difficulties
- Applicable on the total stay, not on single nights
- The applicant and the guest must be the same person
- Claims will be accepted up to three days prior to check-in
- SATOCAN reserves the right to change these terms and conditions at any time without prior notice

